



# INSURANCE TECHNOLOGY FORUMS

Rapid Digitisation & Personalisation  
The Era of the big Transformation Project is over...

## **Fifth Step...**

**We asked our London Market clients what they liked about working with Fifth Step in comparison with other approaches or companies that they'd tried, their answer...**

**Less Risk, Less Stress – Better Outcomes**



**Darren Wray - Webinar Moderator**  
**CEO, Fifth STEP IT Management Consultancy**

Darren Wray is a regular speaker on the global stage about digital transformation, data governance and cyber-security management and successful author. In a career spanning 25 years, Darren has worked with and advised many UK/global insurance businesses, technology giants and UK law enforcement/intelligence agencies. Darren's recent publications include 'The Brexit Readiness Guide', 'The Little Book of GDPR' and 'The CIO Navigator - Business Advantage Through Consistent IT and Innovation'.



**Bunty Aranja**  
**Innovation Lead, Hyperion Insurance Group**

*'Enacting a Global Transformation Strategy today'*

At the forefront of driving Hyperion's global transformation strategy, Bunty is a Broker turned Innovation leader who started his insurance career at Arthur J. Gallagher, and subsequently co-led commercial operations at a Top 10 UK tech startup.

Hear how Hyperion insurance group - whose brands include DUAL, Howden and RKH Specialty and RKH Reinsurance - are empowering non-technical staff to create, develop, test and fast deploy omni-channel applications, including customer-facing products.



**Mark McDonald**  
**Head of Insurtech Strategy at Altus**

Mark will talk about the breadth of the Insurtech ecosystem, highlighting examples of where organisations can rapidly deploy technology solutions to overcome business and operational challenges.



**Karl Lawless**  
**Insurance Sales Lead at FintechOS**

'Overcome your 2020 business challenges by supercharging your customer experience and engagement'

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fifth  
**STEP**<sup>TM</sup>

**Fifth Step...**

**Proud to be part of the London Market for  
11 years...and counting.**



FifthStepLtd



DarrenWray



@DarrenWray